

World Class!

... say Vision In Print



As part of our commitment to continual business improvement and under the framework of Vision In Print (VIP) 'Lean' manufacturing guidelines we are subject to regular assessments and reviews.

Following a recent 'snapshot' review by the VIP team, we were delighted to be reviewed as 'World Class' in two of the fourteen categories. This represents a fantastic achievement and to put that into context, VIP have carried out 250 surveys across the 14 areas in the UK to date, that's a total of 3500 business areas reviewed and of those only 15 have previously been scored at 'level 4' which VIP define as 'World Class'... that make the two we received in this review even more exceptional!

Equally encouraging were the number of categories at 'level 3' (8 out of 14) which could easily move up to 'Level 4 – World Class' with a minimal amount of improvement in the view of the assessment team.

Section 1 - Culture and Environment

Indicator	0 = Poor 4 = World class				
	0	1	2	3	4
1.1 Continuous Improvement	Eclipse			Industry Average	
1.2 Key Performance Indicators (KPIs)	Eclipse			Industry Average	
1.3 Customer Service	Eclipse			Industry Average	
1.4 Employee Development	Eclipse			Industry Average	
1.5 Employee Involvement	Eclipse		Industry Average		
1.6 Dynamic Communication	Eclipse			Industry Average	
1.7 Static Communication	Eclipse			Industry Average	

Section 2 - Operations and Practices

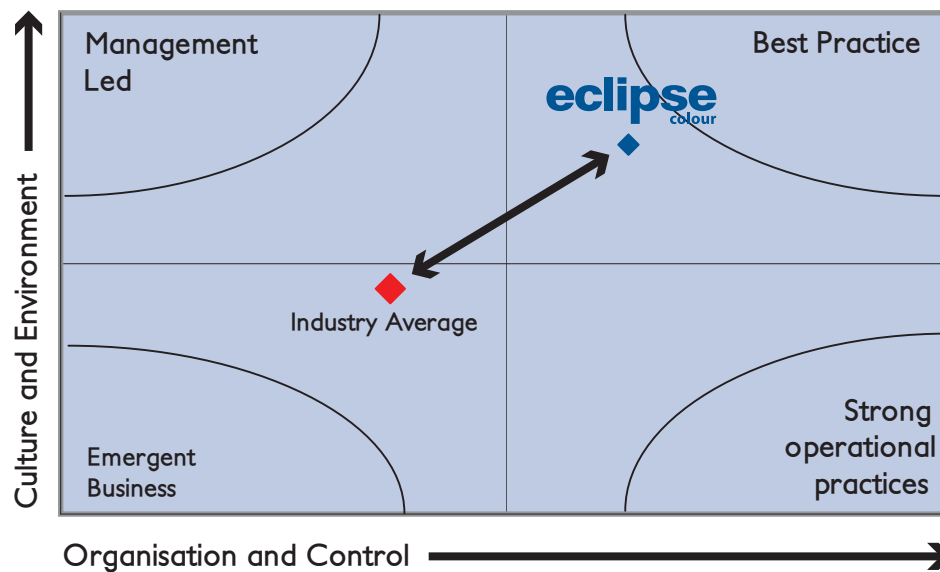
Indicator	0 = Poor 4 = World class				
	0	1	2	3	4
2.1 Value Stream Flow	Eclipse		Industry Average		
2.2 Visual management	Eclipse			Industry Average	
2.3 Workplace Organisation	Eclipse		Industry Average		
2.4 Flexibility and Responsiveness	Eclipse		Industry Average		
2.5 Standard Operating Procedures	Eclipse			Industry Average	
2.6 Asset Care	Eclipse			Industry Average	
2.7 Production Planning and Information Flow	Eclipse			Industry Average	

Eclipse

Industry Average

The 'stand-out' finding from the review is the cumulative impact of the high levels of performance achieved here at Eclipse compared to the industry average. One glance at VIPs 'Best Practice Map' shows us miles ahead of the 'industry norm'... a position we intend to keep!

Best Practice Map



Simon Moore (MD) commented 'Since the introduction of 'Lean' manufacturing techniques into the business in 2006 we have seen continual and sustainable improvements. This latest snapshot review by VIP is very encouraging for everyone who has worked hard to achieve this level of recognition. As with everything in business today there's always more to aspire to and we are looking for 'World Class' in all categories next time!'

eclipse
colour